

User Manual IP Apartment Outdoor Station (IP Series)



4.3 Inches

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Before using this product, read the Quick Guide carefully and save it for future referenceV3.0.

Front and Back Introduction

4.3 Inches Outdoor Station



 Camera
② Infrared Compensation
3 LED
(4) 4.3-Inch LCD Screen
(5) Touch Buttons
6 Card Reading Area
⑦ Speaker
8 Power/+ -
(9) Rj45
1 CTL GND DET
(1) NO COM NC
12 VCC RX TX GND
(13) GND A B

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Wiring Diagram(1 to 1) (Ethernet Cable)



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Wiring Diagram(1 to 1) (2 Wires)



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2-wire IP Apartment Diagram (1~9999 Monitors)



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1.Homepage

(1)Description: Features include face recognition, resident calling, and pressing "#" for additional functions.



I.Call Resident

①Press the room number, such as 1, 01, 101, or 0101, to call the resident.

01/01/20	000 00:35:08	•	۲
Ro	om number:		
	01		
	Call admin: By key 1000 or 888		
	Call users: By 2,3 or 4 digit room number		
	Clear: Press * to clear and return		

⁽²⁾ When used for a community gate, press the entire 10-digit code to call the resident. For example, the first 6 digits represent Zone 01, Building 01, Unit 01, while the last 4 digits indicate the room number. For instance, 02 means Floor 02, and 04 means Room 04.



II. To call the Guard Station or PC Management Center, input 1000.



(2)Press "#" to access additional functions.



I.Dynamic Password to Unlock Not available.

II.Resident Password to Unlock

Press "1" to unlock using the resident password. Enter the full 4-digit room number and press "#". Then input the 6-digit unlock password (set in the monitor) and press "#" to unlock.

01/01/2000	00:30:43 🔴 🌐
Room	number:
	0101
Passwo	ord:
	* * * * *
UnioCleaCont	ock: Enter room number + # + 6-digit pwd + # or operation: Press * to clear and return firm input: Press # key to confirm input

III.Public Password to Unlock

Press "2" to unlock using the public password. Enter the 6-digit public password and press "#" to unlock. The default public password is "668899."



IV.System Settings

Press "3" to access system settings. The default system password is "6666666."

01/01/200	00 00:02:18	۲
Syst	tem password:	
	Confirm: Press # kev to confirm input	
• (Clear: Press * to clear and return	

V. Face Registration

Press "5" to begin user face registration. Swipe the added card to register the face. (For more details, see section 2-(16)-I on face registration.)



VI.Fingerprint Registration Not supported.

2.System Settings

The password to access the system settings is "666666."

01/01/200	0 00:02:18	•
Syst	em password:	
o c	onfirm: Press # key to confirm inp	ut
<mark>0</mark> C	lear: Press * to clear and return	

(1)SystemInfo

The outdoor station displays the address code, MAC address, IP address, subnet mask, gateway, server IP, software version, and network configuration (NetCfg) version on this page.



19	92.168.255.3
2	55.255.255.0
19	92.168.255.1
12	0.27.237.142
DIMUTTO	202201226

999

Mask : Gateway : Server : Location : Number : NetCfg :

(2)Address

Change the outdoor station's address code.



(3)Unlock Password

Change the public unlocking password. The default is "668899."



	Unlock password	T
\langle	New password: Confirm password:	
	The hostages unlock pwd is the reverse of public pwd. Press * to cancel or # to confirm	

(4)Authority

Enable or disable the public password unlock and resident password unlock functions.



(5) Volume

Adjust the talk, ring, and key volume. Press 1, 2, or 3 to select the option, then press 4 or 6 to adjust. Press "#" to confirm the change and "*" to cancel and exit.



(6)Unlock

Set the unlocking delay time (in seconds) and unlocking level. The default is high unlock with a 1-second delay. It is recommended not to change this setting.



7		Unlock setting	\mathbf{n}
	Level:	Low UnLock High UnLock	\setminus
	Delay(s):	1	
	! Key 4 to ! Key # t	o low UnLock and 6 to high UnLock o confirm and * to clear or exit	

(7)DoorSensor

Door sensor settings include enabling the sensor and setting the alarm delay time. The signal interface does not include a sensor.



(8)Language

Choose from two languages, including English, Turkish, and other customized options.



(9)Date Time

Set the date and time.



7	Date and Time Setting	
	Enter Date (YYYY-MM-DD):	
$\langle $	Enter Time (HH-MM-SS):	
	11 : 53 : 00	
L	Press"#"to confirm, "*"to clear or return	L

(10) Admin Pwd Change the system password. The default password is "6666666."

01/01/2000	00:05:54	
C 21 Date Se		Card Manage
! Press # g	o to next step 📑	Press * to return
! Press 4 t	o move left 🛛 🚦	Press 6 to move right
	Admin passw	vord

	Admin pass	word	
	Old password:		
	New password:		١
\setminus	Confirm pass:		l
	Press * to cancel or # *	to confirm	

(11) Card Settings

Add, delete, and synchronize card information with the PC management center.



I.Press "1" to add cards. Input the 4-digit room number and press "#" to confirm. Then start adding cards. After swiping cards, press "*" to exit and test the card.





Add card successfully

🚺 Press # key to confirm

II.Press "2" to delete cards.



① Press "1" to delete a card by card number. Input the card number or swipe the card, then press "#" to confirm and delete.



② Press "2" to delete by room number. Enter the 4-digit room number of the cards you want to delete, then press "#" to confirm. Proceed to the second confirmation: press "#" to confirm, or "*" to cancel and exit.

01/01/2000	00:09:59	• •
Room nu	umber:	
🖳 Please e	enter a 4-digit room number to cancel or # to confirm	,such as 0101
1	Card deletion	
The car	d information will be dele	e \
ted, are	e you sure to do that?	
Pres	ss * key to cancel	/

③ Press "3" to delete all card information. Then proceed to the confirmation page: press "#" to confirm, or "*" to cancel and exit.



III.Press "3" to synchronize card information with the PC management center.



(12)Applets

The WeChat applet cloud intercom is not supported overseas. Press "4" to select "RTMP" and "6" for "TRTC." Then press "#" to proceed to the next choice. Press "4" to disable or "6" to enable.



(13)Restore

1

Reset to factory settings. Press "#" to confirm, and "*" to cancel.

Key # to confirm and * to exit





(14)Reboot

Set a scheduled reboot. Press "0" to disable and "1" to enable. Then press "#" to proceed to the next setting. Press "*" to delete a number, and input a number from 0 to 23 to schedule a daily restart. For example, in this case, the system will reboot at 3:00 AM every day.



	Restart Settings		
	Scheduled restart: Disable Enable	\backslash	
$\langle $	Restart time (0-23H): 3		
	Key 0, 1 to disable or enable Key # to save and * to clear or exit		

(15)Server Set

Set the face synchronization server and WeChat applet server, along with their ports. Only modify the face server to the IP address of the PC management center. Please do not change any other settings.

01/01/2000	00:14:05	•
Reboot		Face Manage
Press # go to Press 4 to me	o next step 🧾	Press * to return Press 6 to move right
7	Server sett	ing
Face serv	er 192.10	68.24.68
Face serv	er 14 rt: 14	1556
Applet serv	er P: 120.27	2.237.142
Applet serv po Press * to	er rt: 14 cancel or # to c	1302

(16)Face Manage

Manage face addition, deletion, synchronization, authorization codes, and user registration functions. The face management password is "123456."



01/01/2000 00:14:51



I. Face Register

(1) Press "1" to start the registration process. Then swipe the added card and press "#" to confirm.



②Proceed to take a photo. Press "#" to start the photo capture (3 seconds for recognition).



③Then the system will process the image and generate the necessary information.



④Finally, press "#" to confirm. Then check the homepage to test if the registration was successful.



II. Face Deletion: Press "2" to choose the deletion method.

01/01/200	0 00:24:31	•
	Face management	
	Key 1 to delete face by card number	
	Key 2 to delete face by room number	
	Key 3 to clear all faces information	
	Key * to return to the previous gage	

① Press "1" to delete by card number. Swipe the card to retrieve the card number or input it manually. Then press "#" to confirm, or press "*" to cancel.

01/01/	2000 00:09:27	
C	ard Number:	
	Enter the card number or swipe your card	
	Press * to cancel or # to confirm	

② Press "2" to delete by room number. Input the entire 4-digit room number and press "#" to confirm. Then proceed to the second confirmation; press "#" to confirm, and "*" to cancel.



③ Press "3" to delete all face data stored in the outdoor station. Then press "#" to confirm, or press "*" to cancel.





III.Face Authority

Press "3" to enter the authority page. The default authorization code is "666888." Changing the code will clear all face data stored in the outdoor station.

01/01/2000	00:27:34		
Authoriza	ation code:		
	666888		
Note if it	has been authorized	reauthorization	
will empty	the local face data	reduction	

IV.Synchronize Face Data

Press "5" to synchronize face data with the PC management center.



V.Face Settings

Press "7" to enter advanced face settings. These include user registration, face recognition, liveness detection, and human body sensing. Once user registration is enabled, users can register their facial data without needing to access system settings. It is recommended to enable the other options as well.



VI.Authority Information

Press "9" to view authority information, which includes the engine version, authority code, and authority status.

1	Auth informat	tion
	Major:	test
	Minor	
	Mirco:	
	Engine version:	X9_3.0
	Auth code:	666888
	Licence:	test
	Auth status:	Authorized

(17)Advanced

Settings for anti-disassembly detection, video resolution, ring/ call/screensaver duration, and continuous screen-on period. Press "2" for previous settings, "8" for next, "4" for left option, and "6" for right option. During time adjustment, use "*" to delete a number or exit, and "#" to confirm and proceed to the next column.

I. Anti-disassembly detection is not supported yet.

II. Video resolutions available: 640x480, 1024x600, and 1280x720. III. Settings for ring time, call time (talk time), and sleep time (duration before the screen turns off).

IV. Disable sleep time: set a time period for the screen to remain on (0, 0 means no setting).



(18) Fingerprint Not supported.



Specifications

Outdoor Station

- •Resolution: 1080P 2MP, 2 Cameras
- Display: 4.3" TFT LCD
- •Wide View Angle: 130°
- Connection Quantity: Up to 9999 Indoor Monitors
- •Resolution: 480*272 Pixels
- •Material: Aluminum Alloy Shell + Touch/Press Buttons
- •Network Transmission Mode: TCP/IP Protocol
- •Connection: CAT5 / CAT6 / 2 Wires
- •Ethernet Interface: RJ45
- Power Supply: Non-standard POE Switch / Power Supply
- •IC Card Capacity: Unlimited
- ●Face ID Capacity: ≤20000
- ●Operation Current: ≤1A
- •Operation Voltage: DC 12-15V
- ●Operation Temperature: -40°C ~ +70°C
- •Outline Dimensions: 360*140*50mm
- Installation Dimensions: 350*130*50mm
- Installation: Wall-mounted or Embedded



NO	Malfunction	Reasons	Solutions
1	Why can't the outdoor station call the indoor monitor?	 Network Connection Issues:The network cable is not properly connected or is of poor quality. Insufficient Power Supply: The outdoor station may have unstable power or a faulty adapter. Configuration Errors: Room number or extension number settings may be incorrect. Device Malfunction: There could be physical damage to the outdoor station or indoor monitor. 	 Check the network connection to ensure the cable is securely connected and use high-quality CAT5 or CAT6 cables. Confirm that the outdoor station has a stable power supply, using the appropriate voltage (DC 12-15V). Verify that the room number and extension number settings are correct and unique. Inspect the devices for physical damage and contact technical support if necessary.
2	Why can't the lock be opened?	 Power Supply Issues: The lock may not be receiving power. Wiring Problems: Incorrect wiring or loose connections may prevent the lock from functioning. Incorrect Password: The entered password may be wrong. Mechanical Jam: The lock mechanism might be jammed or malfunctioning. 	 Ensure the lock is connected to a reliable power supply and check the power adapter. Review the wiring connections according to the installation diagram to ensure they are correct. Verify the password and try entering it again. Inspect the lock for any physical obstructions or damage and lubricate if necessary. If the problem persists, consider replacing the lock.
3	Why can't the indoor monitor connect to the Tuya app?	 Poor Internet Connection: The Wi-Fi signal may be weak or unstable. Incorrect Wi-Fi Settings: The monitor may not be connected to the correct Wi-Fi network. App Compatibility: The Tuya app may not be updated or compatible with the monitor. Incorrect QR Code Scan: The QR code might not have been scanned correctly during the setup. 	 Check the Wi-Fi connection and ensure it is stable. Try reconnecting the monitor to the network. Verify that the monitor is connected to the correct Wi-Fi network and re-enter the password if needed. Update the Tuya app to the latest version and ensure it is compatible with the monitor. Re-scan the QR code in the app, making sure to follow the instructions carefully. If issues persist, restart both the monitor and the app.
4	Why can't I register my face?	1.User registration is disabled. 2.The card is not registered. 3.The device has been reset.	 To register on the user registration page, ensure this function is enabled in System Settings – Face Manage – Face Setting. Verify that the card you are using is valid. Ensure that the Face Manage function is authorized. The authority code is "666888." Please note that authorization will clear all face data.